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	RENT	AL BO	DND	NUM	IBER					
	Alteration by all si	ons mu gnator	ıst be ies to	signe the fo	ed in full orm					
	OFFICE USE ONLY									
	Class		<i>A</i>	Approve	d by					
										
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		THIS	S F	ORN	1?/					

ONLINE BONDS MUST BE CLAIMED USING RENTAL BONDS ONLINE

1	REFUND D	ETAILS y owing to the landlord/mana		If YES, she If NO, writ		\$		ons must be signed in full ignatories to the form
2	RENTED PR	REMISES					O	FICE USE ONLY
	Address						Class	Approved by
	of rented premises	Postcode						
3	TENANT/S	First Name		F	amily Name			
	1.							
	2.							
	3.							
_	4							
	4. Forwarding							
	Address				D-	-4		
	If not known write "Not Known"				Po	stcode		
	Mobile / Daytime Phone							
	Email Address							
		are made by Direct De	nosit					
	If account	Bank/Credit Union	BSB No.		Branch Locatio	n		
	details are not provided							
	your refund may be delayed	Account Name						
	uelayeu	Account No. (Credit card details NOT ac	cceptable)		Accou	nt Type		
4		NAME AND A CENT		Agent's I) No		/	HAVE
4	LANDLORL) / MANAGING AGENT		YOU READ				
	Name							THE BACK OF
	Address							THIS FORM?
	71441000				Po	stcode		
	Mobile /							
	Daytime Phone		_					
	Refunds a	are made by Direct De Bank/Credit Union	posit _{BSB No.}		Branch Locatio	n .		
	details are not provided	Banny Great Officia	BOB NO.		Branen Localio	, , , , , , , , , , , , , , , , , , ,		
	your refund may be	Account Name						
	delayed	Account No. (Credit card details NOT ac	cceptable)		Accou	ınt Type		
5	REFUND A	PPROVAL Tenants should no	ever sign a claim	form if sect	ions 1- 3 are	not completed		
	Signature of tenant/s							
	Signature					1 1		
	of Tandlord/ managing agent					/ /		

RENTAL BONDS Locked Bag 9000, Grafton NSW 2460

Phone: 133 220 TTY: 1300 723 404 Email: bondclaims@finance.nsw.gov.au Website: www.fairtrading.nsw.gov.au

RENTAL BONDS

HOURS: 8.30am - 5.00pm Monday to Friday

TELEPHONE: Rental Bond Information:

133 220

Aboriginal Tenancy Information:

1800 500 330 **TTY:** 1300 723 404

EMAIL: bondclaims@finance.nsw.gov.au

WEBSITE: www.fairtrading.nsw.gov.au

1 Rental Bond Number

You must write your Rental Bond Number on the front of this form.

2 How to claim

After the tenancy has terminated you can make a claim for a refund.

If your bond was lodged using Rental Bonds Online you must submit your claim online.

If the bond was not lodged online you can email the completed claim form to **bondclaims@finance.nsw.gov.au**, or post to Locked Bag 9000, Grafton NSW 2460 or lodge at any Service NSW Centre.

Landlords or managing agents should show the total amount of loss incurred, even if this is in excess of the amount lodged.

3 Disputes

Where agreement cannot be reached or where the tenant or landlord cannot be located, claims can be made solely by the tenant or landlord/managing agent. Rental Bonds will send a "Notice of Claim" to the other party. If Rental Bonds is not notified within 14 days from the date the Notice was issued that the recipient has applied for a NSW Civil and Administrative Tribunal hearing, the bond will be refunded as directed by the first claim form processed.

4 Refund method

Our office does not issue individual payments to co-tenants. **Refunds are made by Direct Deposit:**

- Your refund will usually be in your account 2 working days after receipt if you give us the correct details for your Australian bank, credit union or building society account (including the Account name, BSB and Account number).
- Failure to provide account details may result in a delay in your refund.
- Direct deposits cannot be made to credit card accounts or to card numbers.
- Make sure your account details are correct. If incorrect account details are provided it may not be possible to recover funds from an unintended recipient.
- All tenants should sign the claim form if the refund is to be paid into an account that is not in all the tenants names.
- Please also provide a forwarding address and Mobile / Daytime phone contact so we can contact you if there is any issue with making payment.

5 Disclosure of Information

Information provided on this form may be disclosed to lawfully authorised government agencies upon demand.

ENGLISH

If you have difficulty understanding English, contact the Telephone Interpreter Service on 131 450 and they will telephone NSW Fair Trading.

ARABIC

إذا كنت تجد صعوبة في فهم الإنكليزية، اتصلُّ بخدمة الترجمة الهاتفية الذا كنت تجد صعوبة في المحتال للاتصال نيابة عنك بمكتب خدمات الإيجار. NSW Fair Trading

CHINESE

如果您理解英語有困難的話,請致電 131 450 給電話傳譯員服務,他們會打電話給租賃服務 NSW Fair Trading

CROATIAN

Ako teško razumijete engleski, nazovite Telefonsku službu tumača na 131 450, koja će zatim nazvati NSW Fair Trading.

GREEK

Αν έχετε δυσκολίες με τα Αγγλικά, επικοινωνήστε με την Τηλεφωνική Υπηρεσία Διερμηνέων στον αριθμό 131 450 και εκείνοι θα τηλεφωνήσουν στις Υπηρεσίες Ενοικίασης (NSW Fair Trading).

ITALIAN

Se avete difficoltà a comprendere l'inglese, rivolgetevi al Servizio Traduzioni e Interpreti al numero 131 450 il quale a sua volta telefonerà al NSW Fair Trading.

MACEDONIAN

Ако имате тешкотии да го разберете англискиот јазик, јавете се во Телефонската служба на преведувачи на 131 450 и тие ќе телефонираат во NSW Fair Trading.

SERBIAN

Ако имате тешкоћа с разумевањем енглеског језика, обратите се Телефонској служби тумача на 131 450 и они ће назвати службу за изнајмљивање (NSW Fair Trading).

SPANISH

Si tiene dificultad para entender el inglés, llame al Servicio Telefónico de Intérpretes al 131 450 y ellos se comunicarán con NSW Fair Trading.

VIETNAMESE

Nếu quý-vị gặp khó-khăn khi đọc mà không hiểu tàiliệu viết bằng tiếng Anh, xin liên-lạc với Sở Thông-dịch qua Điện-thoại số 131 450 để nhờ nơi này gọi cho NSW Fair Trading.